



Visiting Ashdown Park for a spa treatment

We are looking forward to welcoming you to the hotel and will take pride in offering our spa treatments.. The health and safety of our visitors and employees is of paramount importance so in preparation for your visit we are adopting the following precautions and ask that you please take note of these ahead of your arrival.

- Credit card details are required when booking. Full payment of treatment is required upon departure including the discretionary 10% Service Charge. We will not be accepting cash at this time.
- Please arrive 10 minutes before your appointment time, please advise the Reception team if you wish to use the Pool and hot tub. We can provide you with a locker and bathrobe if you are using the pool before or after your treatment.
- As part of your treatment booking there is a Relaxation room that you can use before and after your treatment. This is for use only for guests who have booked a treatment.
- It is recommended that you sanitize your hands on arrival.
- Our Therapists will be wearing a face mask throughout your treatment.
- In order to provide a wide range of newspapers and magazines to you during your visit, we have a digital newsstand app that can be downloaded and viewed on your own device. Please ask for details of the QR code.
- Lastly, whilst we understand that at times there can be extenuating circumstances we ask that wherever possible you are punctual for your appointment.

We look forward to welcoming you to the hotel soon and If you have any queries prior to your visit please do not hesitate to contact us on (01342) 824 988